



Paseo Xaman-Ha
Lote 1, Manzana 1
Fraccionamiento Playacar
Playa del Carmen
Q. Roo - Mexico

Tel. +52(984)877-4040
Fax +52(984)877-8059

ventas1@sandoshotels.com

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General Information



At the heart of the Mayan Riviera, a protected area which still contains many traces of the fascinating Mayan civilisation. A mystical culture which reached up from the land and the sea in the form of stepped pyramids to try to touch their gods.

The Sandos Playacar Resort blends seamlessly into the local scenery, recreating a typical Mexican Hacienda. It is also strategically positioned a short distance from the archaeological sites of Tulúm and Cobá and the ecological water parks of Xcaret and Xel-Ha, offering the ideal opportunity to combine culture and fun in an incomparable setting.

Rooms

Standard Room

- Maximum capacity 3 adults or 2 adults and 2 children
- Two double beds or one King Size bed
- Private marble bathroom with multi-head shower and bench for additional comfort
- Hairdryer, air conditioning, satellite color TV, telephone
- Minibar with mineral water, soft drinks and beer
- Safe deposit box
- Balcony or terrace, view of garden, swimming pools or partial sea view



Hacienda Junior Suites

The same as the Standard Room, plus:

- Maximum capacity 3 adults or 2 adults and 2 children (with King Size bed) or 2 adults and 3 children with 2 beds
- Two double beds or one King Size bed
- Lounge area with sofa bed
- Balcony with view over the lush tropical vegetation
- Option of adjoining rooms for families on request, subject to availability

Sea-facing suite

The same facilities as the Standard Room, plus:

- Maximum capacity 3 adults or 2 adults and 2 children
- King Size bed
- Balcony with full sea view
- A lounge area with double sofa bed, DVD and Play Station (films and video games available in Reception); half-bath, mini-dining room, VIP minibar (mineral water, natural bottled water, soft drinks, diet drinks, fruit juices, lager and dark beer); telephone and separate balcony with full sea view
 - Dividing door between the two rooms
 - VIP treatment
 - With the option of connecting rooms in the Sandos Royal Club category (at additional charge)





Sandos Royal Club

The same as the Standard Room, plus:

- Maximum capacity 2 adults
- King Size bed
- Special VIP amenities
- Bath robe for each adult (property of the hotel)
- VIP minibar (mineral water, natural water, soft drinks, fruit juices, lager and dark beer), welcome fruit basket
- Radio alarm clock, coffee machine, iron and ironing board

- Balcony with guaranteed sea view

To guarantee a "Sandos Royal Club" room, an additional charge applies

All Inclusive

- All meals (buffet breakfast, buffet lunch and buffet dinner), snacks and dinner at our speciality restaurants with à la carte service
- Unlimited national and imported drinks between 11:00 am and 2:00 am, including in the Disco. Waiter service for drinks at the beach and around the pool
- 24-hour room service (food and drinks)
- Rooms equipped with safe deposit box and minibar with soft drinks, beers and mineral water. Wake-up call service. Satellite TV
- Tennis (unlimited use of courts during opening hours). Includes use of equipment (balls and rackets); appropriate attire and shoes required
- Water sports: Windsurfing, sailing and canoeing (depending on weather conditions; lessons not included). Scuba diving lessons in the swimming pool



- Gym: use of equipment, weights and sauna
- Swimming pool and sun deck exclusively for adults
- Use of games room with billiards, table tennis, backgammon, chess, dominoes and cards
- Daily program of social activities. Aerobics classes, calisthenics and beach activities. Pool games and water aerobics. Water basketball
- Entertainment and facilities for children and teenagers
- Bicycle tours and unlimited use of bicycles during the day during service hours
- Evening entertainment: Shows and Themed Evenings in the Theatre
- Disco
- Full program of activities with our Entertainment and Sports Team

Taxes and gratuities included

Facilities

- 4 swimming pools, one exclusively for adults
- Gym with Nautilus equipment, sauna, massages * and beauty treatments *
- Floodlit tennis courts - medium-slow artificial grass and fast hard surface
- Volleyball and basketball courts
- Water sports centre with: Scuba diving, snorkelling, windsurfing, kayaking and sailing (lessons not included)
 - Disco
 - Video games room
 - Covered theatre for evening shows
- Kid's Club with supervision, kiddies' pool, Punch'n' Judy theatre, mini-cafeteria, play area, Super Nintendo, TV
- Teen's Club with pool tables, table tennis, soccer table and soft-drink machine.
- Travel agency and car hire *
- Boutique *
- Exchange bureau *
- Films and photo developing *
- Medical Service *
- Beauty salon *
- Temazcal *

*** Charge applies**



Restaurants



At Sandos we know how important is food and what a joy is experiencing sitting at a table together with your family.
 Explore the choices of 3 specialty restaurants open for dinner and a fabulous buffet restaurant open for breakfast, lunch and dinner



Restaurant "FESTIVAL"

International Buffet

Breakfast	07.00 AM - 10.30 AM
Lunch	12.30 PM - 3.30 PM
Dinner	06.30 PM - 10.30 PM

Dressing Code : Shoes and Clothes

Capacity 400 guests



Theme nights :

Monday	Mediterranean Night
Tuesday	Mexican Night
Wednesday	Chef Night
Thursday	Cow Boy Night
Friday	International Night
Saturday	Italian Night
Sunday	Carebbean Night





Restaurant
"BROCCOLINO"

Available for groups at set menu only (See page 11)
30 days advance reservation required for groups.
Minimum 80 guests.

A la carte Italian restaurant
Open for dinner only (Reservation Required)

Seatings :

1st Seating	6.30 PM
2nd Seating	7.00 PM
3rd Seating	7.30 PM
4th Seating	8.00 PM
5th Seating	8.30 PM
6th Seating	9.00 PM

Capacity per seating : 20 Guests
Total Restaurant capacity : 87 Seats
Dressing Code : Gentlemen long trousers and shirt



Restaurant
"LOS ALCATRACES"

Available for groups at set menu only (See page 11)
30 days advance reservation required for groups.
Minimum 75 guests.

A la carte Mexican restaurant
Open for dinner only (Reservation Required)

Seatings :

1st Seating	6.30 PM
2nd Seating	7.00 PM
3rd Seating	7.30 PM
4th Seating	8.00 PM
5th Seating	8.30 PM
6th Seating	9.00 PM

Capacity per seating : 20 Guests
Total Restaurant capacity : 78 Seats
Dressing Code : Gentlemen long trousers and shirt

RESTAURANT BROCCOLINO MENU

SOUPS

- Minestrone
- Potatoes and Broccoli Cream

PASTA

- Seafood Spaghetti
- Tagliatelle 'Montanara'
- Stuffed Raviolis with Tomato Sauce
- Tortellini with Blue Cheese Sauce
- Lasagna Bolognese

STARTERS

- Melon and Prosciutto
- Gourmet Salad

MAIN COURSES

- Filet mignon 'Alpina'
- Scaloppina 'Pizzaiola'
- Scaloppina 'Florentina'
- Chicken Breast 'Milanesa'
- Fish fillet
- Garlic Shrimps

Desserts, coffee, liquors

RESTAURANT LOS ALCATRACES MENU

STARTERS

- Enchiladas Multicolor
- Chicken Corn Tortillas
- Tostada with Shrimps and Aguacate
- Stuffed Aguacate
- Shrimps Tacos

MAIN COURSES

- Chicken Fajitas
- Grilled Arrachera Beef
- Chicken 'Los Alcatraces'
- Fish Fillet 'Veracruz'
- Garlic and Tequila Shrimps

Desserts, coffee, liquors



Restaurant
"OLA-LA"

Available for groups at set menu only (See page 11) 30 days advance reservation required for groups. Minimum 80 guests.

Snack Buffet

Breakfast : 08.00 AM - 11.00 AM
Lunch : 12.00 PM - 05.00 PM
Dressing Code : Shoes and Clothes

**Open for dinner upon reservation with
a la carte specialty menu**

1st Seating	7.00 PM
2nd Seating	7.30 PM
3rd Seating	8.00 PM
4th Seating	8.30 PM
5th Seating	9.00 PM
6th Seating	9.30 PM

Capacity per seating : 20 Guests
Total Restaurant capacity : 120 Seats
Dressing Code : Gentlemen long trousers and shirt

Bars



LA BAMBOLA
08.00 AM - 12.00 AM

AGAVE BLUE BEACH BAR
10.00 AM - 05.00 PM

DANCE ON DISCO BAR
11.00 PM - 02.00 AM



RESTAURANT OLA-LA MENU

STARTERS

Soup of the Day
Salad Bar
Cheese Buffet

SEA FOOD

Bisquet of Crabs and Shrimps
Fish fillet with Caper Sauce and Garlic
Sea Food Brochettes
Grilled Tuna Steak
Grilled Salmon escalope

MEATS

Ribeye Maitre d'Hotel Style
Marinated Chicken Escalope Cajun
T-Bone Steak with Chimichurri Sauce
Beef Fillet Brochettes Moroccan Style

Desserts, coffee, liquors

BARS COCKTAILS MENU

TRADITIONALS

STRAWBERRY DAIQUIRI
SEX ON THE BEACH
TEQUILA SUNRISE
HURRICANE
LONG ISLAND ICE TEA
ZOMBIE

MARTINIS

AFRICAN VIOLET
BANAN POP
CARIBBEAN SUNSET
COFFEE MARTINI
FUZZY BELLINI MARTINI
ICED CAPUCCINO MARTINI

MARGARITAS

IMPERIAL
ITALIAN
BLACKBERRY
MARDI GRAS
PASSION FRUIT
SANGRITA

CARIBBEAN COCKTAILS

GREEN CHI-CHI
MOJITO
BANANA MONKEY
BANANA MAMA
COCONUT DREAM
BUDU BUDU

Entertainment

DAILY ACTIVITIES - ANIMATION STAFF	
Stretching	Beach Volley
Beach Soccer	Basketball
Beach Baseball	Archery
Ping Pong	Water Aerobics
Water Volley	Water Polo
Kayak Tour	Croquet
Horse Shoes	Coco Bowling
Bocce Ball	Bingo
Pool Tournament	Sand Castles
Dancing Lessons	Spanish Lessons



EVENING SHOWS - 09.30 PM	
Monday	Casino Night
Tuesday	Mexican Show
Wednesday	Tropical Show
Thursday	The Gladiators
Friday (8 PM)	Disney + Voyage Shows
Saturday	Mistique
Sunday	Ideal Couple

Kids & Families



Our qualified staff will take good care of your children and make sure they have a great time with games and shows. Parents can relax with time to themselves and enjoy their holiday to the full in the knowledge that their children are being very well looked after. Special services and facilities for our very special guests!

The most important thing is that your family has the best holiday ever at Sandos Hotels & Resorts. We also offer activities that involve parents, children and teenagers, creating a totally family-friendly atmosphere.

Sandos Hotels also offer facilities for your biggest children! Your teenagers!! Where they'll find like-minded friends from all over the world.

The endless range of activities at the hotel will keep your children and teenagers fully occupied and entertained!!

Club Recommended age range

Baby Club	2 - 3 years old
Mini Club	4 - 7 years old
Kid's Club	8 - 12 years old
Teen's Club	13 - 17 years old



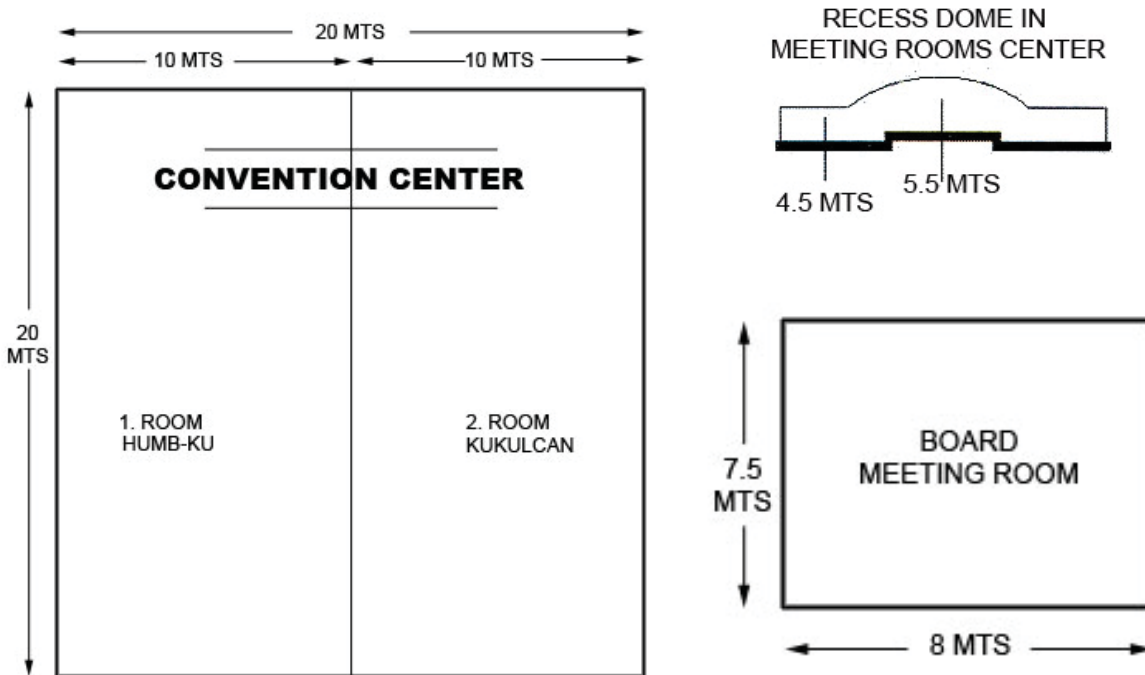
Groups



For all groups of 30 guests or more, Sandos Playacar will offer the following services free of charge :

- Group Coordinator
- Group Check In, in separate area.
- Welcome cocktail
- Hospitality Desk
- VIP treatment for one group member every 30 guests
- Birthday cake for anybody celebrating
- Full credit for tour or group leader

Meeting Facilities



Rooms Capacity	School	Theatre	U-Shape	Banquet	Cocktail	Conference
Conv. Center	200	300	120	300	200	
Humb Ku	100	150	60	150	100	
Kukulcan	100	150	60	150	100	
						Board Room
						12



ROOMS RENTAL PRICES	
Convention Center	USD 700
Humb Ku	USD 350
Kukulcan	USD 350
Board Room	USD 130
<i>Prices per venue. Include set-up and water. Subjects to change without notice</i>	
ADDITIONAL BANQUETS AND COCKTAILS VENUES LOCATIONS	
<i>Location</i>	<i>Capacity</i>
Beach *	300
Main Pool *	300
Adults Pool *	150
Multi purpose court *	200
Disco	120
<i>* Venues allowed from 7.30 PM until 11.30 PM max. Extra charge of USD 10 per guest on chosen menu</i>	

Audiovisual Equipment

AUDIO EQUIPMENT		OFFICE EQUIPMENT	
Wired Microphone	USD 10 per day	Laptop Computer	USD 60 per day
Wireless Microphone	USD 55 per day	Laser HP Printer	USD 60 per day
Lavalier Wireless Microphone	USD 55 per day	Photocopy machine	USD 200 per day
Mobile Music Station	USD 200 per day	Storage room	USD 50 per day
VIDEO EQUIPMENT		Wireless Internet Connection	USD 12 per hour
Retro Projector	USD 35 per day	Flip Chart	Free
Video Projector	USD 150 per day	OFFICE SUPPLIES	
Screen	USD 25 per day	Copy paper letter size	USD 0,05 per unit
Cameraman	Please ask	Copy paper legal size	USD 0,1 per unit
Photographer	Please ask	Memo Pad	USD 2 per unit
		Pen	USD 0,5 per unit
		Folder	USD 0,8 per unit
		Photocopy	USD 0,15 per unit

**All prices subjects to change without notice
Prices do not include taxes (10%)
Prices for Printer and Copy Machine do not include paper**



Buffet Menus

Buffet Menus prices include basic bar service : House wine, Beer, Sodas, Water

MEXICAN BUFFET

USD 39 PER GUEST
MINIMUM 40 GUESTS

Buffet of Natural Salads
Buffet of Special Salads
Shrimps Cheviche
Shrimp Cocktail
Fish Cheviche
Nopal Salad
Russian Salad

Tortilla Soup or Lima Chicken
Soup

Beef Barbecue
Pibil Pork
Chicken with Mole
Chile with Carne
Marinated Pork
Fish Fillet Veracruz Style
Beef Fillet Brochettes with
Cheese
Grilled Cambray Onions
Rice Mexican Style
French Fries
Sliced Poblano Peppers
Mixed Vegetables Stir Fry with
Butter Sauce

Cakes Buffet
Breads Buffet

INTERNATIONAL BUFFET

USD 39 PER GUEST
MINIMUM 40 GUESTS

Buffet of Natural Salads
Buffet of Special Salads
Moroccan Salad
German Potatoes Salad
Greek Salad
Walporf Salad
Shrimp Cheviche

Asparagus Soap or Minestrone
Soup

Beef Fillet Chop Sue
Pork 'Pastor'
Orange Duck
Beef Fillet with Red Wine Sauce
Lasagna a la Bolognese
Broiled Daufinase Potatoes
Mediterranean Fish Stew
Mashed Potatoes
Rice and Vegetables
Mixed Vegetables

Cakes Buffet
Breads Buffet

Logo Cake : USD 100

SEAFOOD BUFFET

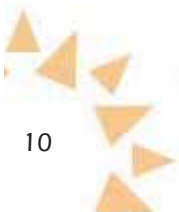
USD 44 PER GUEST
MINIMUM 40 GUESTS

Buffet of Natural Salads
Buffet of Special Salads
Potatos Salad with Smoked
Salmon
Tuna Salad
Shrimps and Surimi Avocado
Calamari Salad
Tuna Carpaccio

Shrimps Soup or Seafood Soup
Garlic Shrimps
Mussles Sailors Style
Andalusian Calamari
Mediterranean Seafood Stew
Breaded Fish Sticks
Stuffed Grouper Fillet
Mixed Seafood
Grilled Salmon Seak
Rice Pilaf
Steamed Potatoes
Steamed Vegetables

Cakes Buffet
Breads Buffet

**Prices are subjects to change without notice
and do not include Taxes (10%) and Tips (15%)
Discount for hotel guests USD 15
Children up to 12 y.o. 50%
Children menu available on request
Not available at Broccolino, Alcatraces, Festival**



Set Menus

Set Menu prices include basic bar service : House wine, Beer, Sodas, Water



SET MENU # 1
USD 35 PER GUEST
MINIMUM 30 GUESTS

Greek Salad
Squash and Corn Cream
Suffed Chicken Fillet
with Cheese, Ham,
Spinach
Caramel Flan

SET MENU # 2
USD 45 PER GUEST
MINIMUM 30 GUESTS

Esotic Salad
Saffron Crab Bisquet
Broiled Beef Fillet
in Pepper Sauce
Three Milks Cake

SET MENU # 3
USD 60 PER GUEST
MINIMUM 30 GUESTS

Garlic Shrimps or Smoked
Salmon with Sour Cream
Asparagus Cream
Salmon Steak with
Capers Sauce or
Grilled Rib-Eye with
Chimichurri Sauce
Peach Melba

SET MENU # 4
USD 65 PER GUEST
MINIMUM 30 GUESTS

Esotic Salad
Asparagus Cream
Surf & Turf
(Beef Fillet
and Lobster Tail)
Peach Melba

Logo Cake : USD 100

Prices are subjects to change without notice and do not include Taxes (10%) and Tips (15%)
Discount for hotel guests USD 15 Children up to 12 y.o. 50% Children menu available on request

Hors D'oeuvres

Hors D'oeuvres prices include a welcome cocktail and sparkling wine

REGULAR - USD 8 pp

Ham Mousse
Eggs and Tomatoes
Prosciutto
Goat Cheese
Tuna
Ham and Cheese

HOT - USD 12 pp

Mini Pizzas
Cheese Fingers
Chicken wings
Bacon Chicken Breast
Mini Beef Skewers
Dressings

MEXICAN - USD 12 pp

Shrimp Tostada
Sausage Tostada
Tuna Potatoes Pie
Chicken Taquito
Cheese Empanada
Guacamole

DE LUXE - USD 10 pp

Smoked Salmon
Prosciutto
Swiss Cheese
Shrimps
Black Caviar
Three Cheese Mousse

HOT LUXE - USD 15 pp

Fried Cheese Fingers
Shrimps Tempura
Mini Beef Skewers
Salmon
Garlic Calamari Rings
Seafood Vol au Vent

MEXICAN LUXE - USD 15 pp

Shrimp Cheviche
Octopus Cheviche
Guacamole
Fish Cheviche
Nayarit
Shimps Tacos
Coconut Fried Shrimps
Quesadilla

Breakfast

CONTINENTAL

USD 15 PER PERSON

Orange Juice
Grapefruit Juice
Pineapple Juice
Fruit Selection
Assorted Croissants
Toasted Bread
Strawberry Yogurt
Mango Yogurt
Peach Yogurt
Natural Yogurt
Coffee, Milk, Chocolate
Butter
Assorted Jellies



AMERICAN

USD 18 PER PERSON
(Minimum 30 people)

Orange Juice
Grapefruit Juice
Pineapple Juice
Fruit Selection
Assorted Croissants
Toasted Bread
Strawberry Yogurt
Mango Yogurt
Peach Yogurt
Natural Yogurt
Coffee, Milk, Chocolate
Butter
Assorted Jellies
Assorted Cereals
French Toasts
Pancakes
Maple Syrup
Honey
Bacon
Sausages
Hash Browns
Eggs Assorted Styles
Omelettes
Cheese Buffet

MEXICAN

USD 20 PER PERSON
(Minimum 30 people)

Orange Juice
Grapefruit Juice
Pineapple Juice
Fruit Selection
Assorted Croissants
Toasted Bread
Strawberry Yogurt
Mango Yogurt
Peach Yogurt
Natural Yogurt
Coffee, Milk, Chocolate
Butter
Assorted Jellies
Assorted Cereals
French Toasts
Pancakes
Maple Syrup
Honey
Bacon
Sausages
Red and Green Tortillas
Beans
Beef Mexican Style
Eggs Assorted Mexican Styles
Mexican, Ranchera
and Green Sauces
Fresh Corn Tortillas

Prices subjects to change without notice and do not include taxes (10%) and Tips (15%)
Discount for hotel guests USD 5



Coffee Breaks



CONTINENTAL
USD 10 PER PERSON
(Continuous Service)
USD 5 PER PERSON
(Recess)

Coffee
Tea
Sodas
Water
Assorted Croissants
Orange Juice
Milk
Assorted Jellies
Fruit

DE LUXE
USD 15 PER PERSON
(Continuous Service)
USD 7.5 PER PERSON
(Recess)

Coffee
Tea
Sodas
Water
Assorted Bottled Juices
Milk
Assorted Jellies
Assorted Croissants
Assorted Breads
Hors D'Ouvre

Prices subjects to change without notice and do not include taxes (10%) and Tips (15%)

Room Amenities

Deluxe Fruit Basket	USD 12
Deluxe Cheese Plate	USD 12
Cold Cuts Plate	USD 13
Petit Fours	USD 10
Chocolate Strawberries	USD 10
Flower Arrangement	From USD 30
Gift / Message delivery	USD 2
All prices subjects to change without notice and do not include taxes (10%)	



Open Bars

REGULAR

USD 18 PER PERSON
(Per Venue - Max. 4 Hours)

Ron Bacardi Blanco
Ron Bacardi Añejo
Ron Bacardi Solera
Vodka Absolute
Vodka Smirnoff
Vodka Wyborowa
Gin Gordons
Tequila Don Julio
Tequila Herradura
Tequila Gran Centenario
Tequila Agavero
Tequila Don Ramon
Tequila Cristeros
Tequila Cuervo
Brandy Fundador
Brandy Torres
Coñac Martell VS
Scotch Chivas Regal
Scotch Black Label
Scotch red Label
Scotch Buchanas
Jerez
Cocktails
Red and White National Wines
XX Beer - Bottle
Sodas and Juices



INTERNATIONAL

USD 25 PER PERSON
(Per Venue - Max. 4 Hours)

Ron Bacardi Blanco
Ron Bacardi Añejo
Ron Bacardi Solera
Vodka Absolut e
Vodka Smirnoff
Vodka Danzka
Gin Beefeater
Gin Gordons
Tequila Don Julio
Tequila Cuervo 1800
Tequila Herradura
Tequila Gran Centenario
Tequila Agavero
Tequila Don Ramon
Tequila Cristeros
Tequila Cuervo
Brandy Fundador
Brandy Torres
Don Pedro
Coñac Martel VS
Scotch Chivas Regal
Scotch Black Label
Scotch J:B
Scotch Red Label
Scotch Buchanas
Jerez Tio Pepe
Oporto
Martinis
(Baylis, Grand Marnier, Amaretto
Disaronno, Kaluha, Sambuca
Romana, Galeano, Frangelico)
Cocktails
Red and White National Wines
XX Beer - Bottle
Sodas and Juices

PREMIUM

USD 30 PER PERSON
(Per Venue - Max 4 Hours)

Ron Bacardi Blanco
Ron Capitan Morgan
Ron Habana Club 7 Years
Vodka Absolute
Vodka Stolichnaya
Vodka Smirnoff
Gin Beefeater
Gin Tanqueray
Tequila Don Julio
Tequila Cuervo 1800
Tequila Gran Centenario
Tequila Herradura
Tequila Agavero
Tequila Don Ramon
Tequila Cristeros
Tequila Cuervo
Brandy Fundador
Brandy Torres
Brandy Cardenal de Mendoza
Coñac Martel VS
Scotch Chivas Regal
Scotch Black Label
Scotch J:B
Scotch Glenfidisch Malt
Scotch Buchanas
Jerez Tio Pepe
Oporto
Martinis
(Baylis, Grand , Marnier, Ama-
retto, Disaronno, Kaluha, Sambuca
Romana, Galeano, Frangelico)
Cocktails
Red and White National Wines
XX Beer - Bottle
Sodas and Juices

Prices subjects to change without notice and do not include taxes (10%) and Tips (15%)
Discount for hotel guests USD 5

Miscellaneous

Ice Sculpture	USD 100 per letter or block
Torch	USD 8 each
Floral Table Center (w/ Candle)	USD 40 each
Floral Table Center (w/out Candle)	USD 35 each
Banner	Please ask
Valet Parking	Please ask

All prices subjects to change without notice
Prices do not include taxes (10%)

Activities

TEAM BUILDING	MUSIC	
Every team-building activity has a fixed cost of USD 250	DJ with Mobile Music Station	USD 50 per hour
Treasure Hunt	Mariachi Group	USD 420 per 45min
Olympic Games	Mexican Trio	USD 320 per 45min
Sand Castles Contest	Saxophonist or Flutist	USD 250 per 45min
Moonlight Beach Volley Tournament	Marimba	USD 300 per 45min
Pie Fight	Covers Group	USD 1,000 (3 hours)
	Traditional Ballet	USD 1,000 per show

All prices subjects to change without notice
Prices do not include taxes (10%)

Special Events

In our different locations, we can organize special events or theme parties with menus, decoration, animation. Please ask our sales department about our special nights :

Mexican, Tropical, Maya, Las Vegas

Car Rental : Thrifty (www.thrifty.com)
Excursions and Transportation : HotelBeds (www.hotelbeds.com)
Diving and Watersports : Aqua-Inn (www.aqua-inn.info)
Photo and Video : Marco Cossu (marcocossu61@hotmail.com)



Hotel Map



- | | |
|------|---------------------------|
| 1 | Lobby |
| 2 | Reception desk |
| 3 | Reception Gala Royal Club |
| 4 | Travel Agency |
| 5 | Public Relations |
| 6 | Boutique |
| 7 | Business Center |
| 8 | Board Room |
| 9 | Convention Center |
| 10 | Discotheque |
| 11 | Parking Lot |
| 11-J | Parking In Project |
| 12 | Bicycles |
| 13 | Tennis Courts |
| 14 | Multiple Purpose Court |
| 15 | Mayan Ruins |
| 16 | Galaxy Kids Club |
| 17 | Teens Club |
| 18 | Theater |
| 19 | La Bambola Bar |
| 20 | Broccolino Restaurant |
| 21 | Los Alcatrace Restaurant |
| 22 | Festival Restaurant |
| 23 | Beauty Parlor |
| 24 | Gym |
| 25 | Sports Pool |
| 26 | Recreational Pool |
| 27 | Activities Center |
| 28 | Ola-la Restaurant |
| 29 | Adults Pool |
| 30 | Beach Bar |
| 31 | Water Sports Center |
| 32 | Rooms Tower "1" |
| 33 | Rooms Tower "2" |
| 34 | Rooms Hacienda Section |
| 35 | Massage & Temazcal |